

FEB - 8 2012

FCC Mail Room

January 30, 2012

IMPORTANT NOTICE REGARDING COMPLIANCE & REPORTING

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW B204
Washington, DC 20554

**Re: inContact, Inc., d/b/a UCN, Inc.
Policy and Rules Concerning the Interstate, Interexchange Marketplace;
Implementation of Section 254(g) of the Communications Act of 1934, as
Amended; CC Docket No. 96-61
For 2012**

Dear Ms. Dortch:

On behalf of inContact, Inc., d/b/a UCN, Inc., transmitted herewith is an original plus four (4) copies of its 2012 Certification of Compliance with the Federal Communications Commission's geographic rate averaging and rate integration requirements pursuant to 47 C.F.R. § 64.1900.

Please contact Meghan Ruwet at (303) 663-0102 or mtr@compliancegroup.com with any questions concerning this filing. Thank you for your assistance in this matter.

Sincerely,

Meghan Ruwet
The *Compliance* Group
Consultant
Telephone: (303) 663-0102
Email: mtr@compliancegroup.com

no. of Cloning reads 0+4


inContact, Inc.
7730 S. Union Park Avenue, Suite 500
Midvale, UT 84047

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CERTIFICATION OF COMPLIANCE

I, Kimm Partridge, hereby certify that I am the Corporate Secretary of inContact, Inc. ("inContact"), and that I am authorized to execute this certification on behalf of inContact.

Furthermore, I hereby swear under oath that, to the best of my knowledge, information and belief, inContact complies with the geographic rate averaging and rate integration obligations pursuant to Section 254 (g) of the Communications Act of 1934, as amended, in providing detariffed interstate, domestic, interexchange services.


Kimm Partridge

Subscribed and sworn to before me this 30 day of January, 2012.


Notary Public

My Commission Expires: Aug. 24, 2015

